

## **General Tariff Information**

Service Provider Name	Ooredoo Q.P.S.C.
Tariff Number	B18-01 and B18-02
Marketing Name of the Offer	Promotion on business internet standard and hospitality services
Tariff Type	Promotion
Duration	Up to three months
Customer Group	Business
Tariff Effective Date	1 May 2025
Tariff Version Number	N/A

## Description

New customers who subscribe to business internet standard or hospitality services or existing customers who upgrade their business internet services to a higher speed will receive twenty five percent (25%) discount on the monthly recurring charge for twelve (12) months.

The discount is available only for speeds ranging from 2 Mbps to 1 Gbps.

## **Terms and Conditions**

- 1. This offer is available on an opt-in basis via account managers.
- The minimum contract period is twelve (12) months. In the event a customer wishes to cancel the service within the first three (3) months, Ooredoo will collect the remaining monthly recurring charge. For example, if the customer terminates in month two (2), we will collect as penalty one (1) month of the discounted monthly recurring charge.
- 3. The promotion is applicable for new customers and existing customers upgrading their plans.
- 4. If a customer terminates the service before the end of the minimum contract period (12 months), the customer will be liable to pay back the discounts already received. For example, if the monthly discount is 10 QAR per month, and the customer terminates the contract after 9 months, the customer shall pay back 90 QAR (i.e., monthly discount received X No of months)
- 5. The offer applies only to the following segments:
  - Government,
  - Construction and trading companies,
  - Oil and gas, including chemical and logistics companies,
  - Hospitality segments
- 6. A valid Commercial Registration (CR) is required for verification purposes to obtain this promotion.
- 7. After the promotional benefits expire, the customer will be automatically reverted back to the standard monthly fee.



- 8. Subject to a signed agreement between Ooredoo and a customer, Ooredoo may extend the duration of the discounted monthly recurring charge. In such case, the subscribers to this promotional offer will be able to retain the benefits of the promotion on their Ooredoo lines after the promotion has expired. For the avoidance of doubt when retaining the benefits of the promotion after the 12-month minimum contract period has expired the customer will not face early termination payments and may cancel service subscription at any time.
- 9. All Terms and Conditions of the individual tariffs B18-01 or B18-02 apply.
- 10. Master Service Agreement for Business applies.

\*\*\* END OF TARIFF MODIFICATION \*\*\*